

Garden Waste Survey Analysis

Garden Waste Consultation

Monmouthshire County Council has provided a chargeable kerbside garden waste collection for the past seven years and would like to thank all residents who have participated in the service.

Garden waste has always been subsidised by the council in order to keep costs low for residents. This year the service has been subsidised by £330,000. This means that for every permit currently charged at £18 per year, it costs the council just over £36 to provide the service, this leaves an £18 funding gap.

With the current financial climate, it is getting increasingly difficult to continue this level of subsidy. We want to continue providing the service as we recognise how valued it is by our customers. In order to protect it we need to look at alternative options for the provision of garden waste along with understanding how much Monmouthshire residents would be willing to pay to continue to use and protect the service.

About you

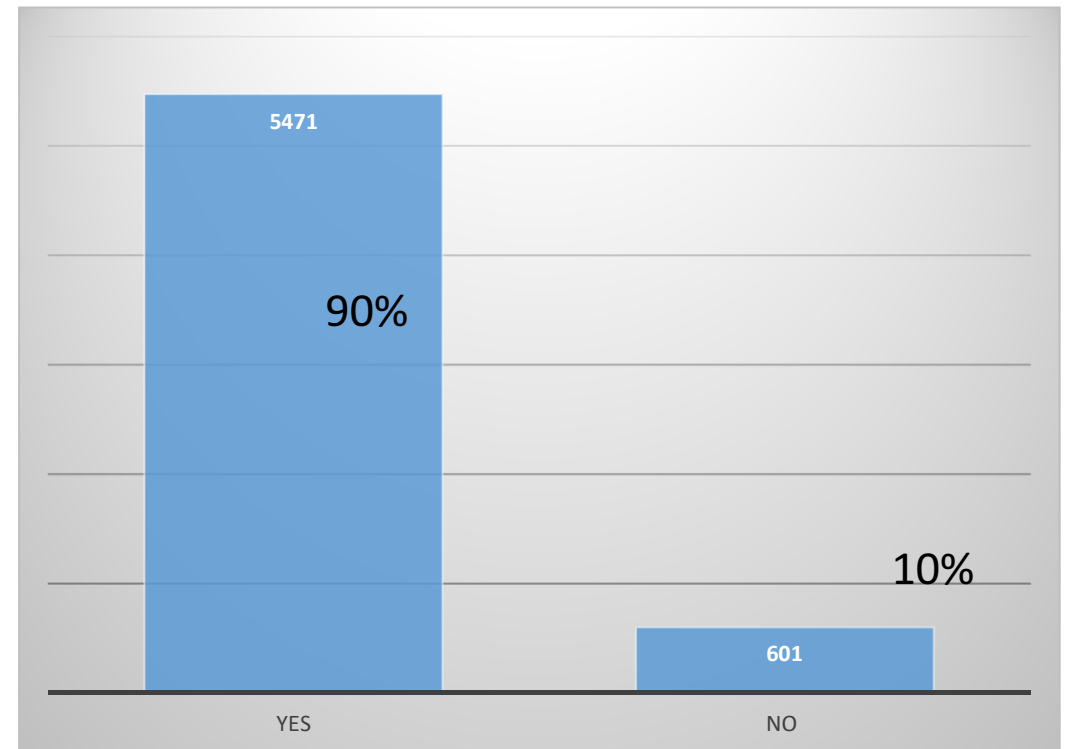
1. Are you currently a Garden Waste customer?

Yes

No

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Are you a customer?



Garden Waste Consultation

* Required

Options

2. The current service (weekly using 80 litre reusable bags) based on our existing customer numbers, costs the authority just over £36 per permit to run, with costs set to increase next year.

What is the maximum amount you would pay per permit to continue to use the current service?

*

- Current Charge £18
- £20 - £25
- £25 - £30
- £30 - £35
- £35 - £40
- £40 - £45

3. It has been identified that if the council were to change the way the service is delivered and offer a 240 litre wheeled bin on a fortnightly basis, the costs of service provision would decrease and the 'value for money' for our customers would increase.

A 240 litre wheeled bin holds at least three times the amount as a reusable bag, therefore if a resident were to sign up for one fortnightly bin compared to signing up for one weekly reusable bag, there would be a benefit in volume of 80 litres per fortnight.

A wheeled bin service of this nature (based on our current customer numbers) would cost the council £30 per bin to deliver.

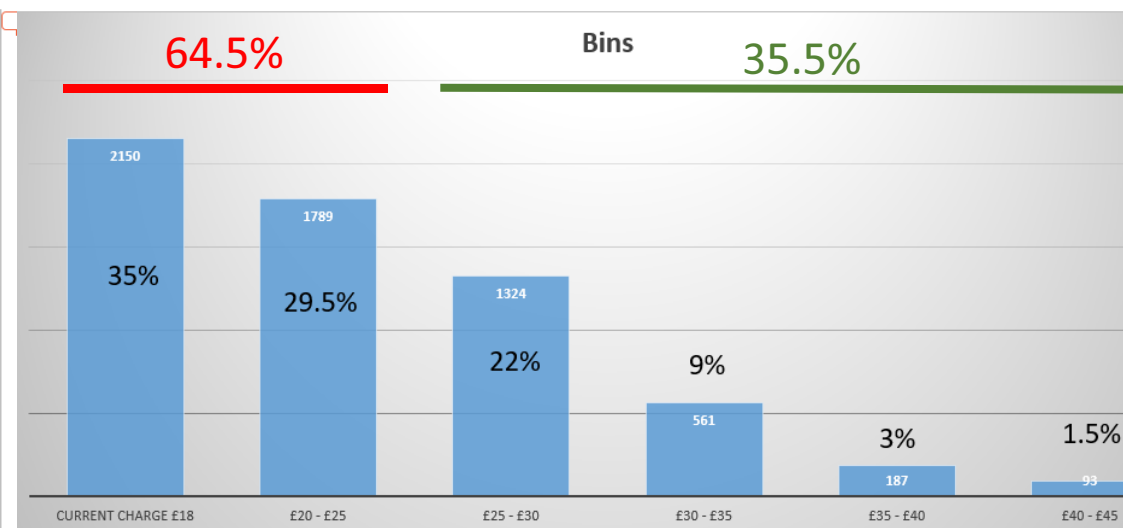
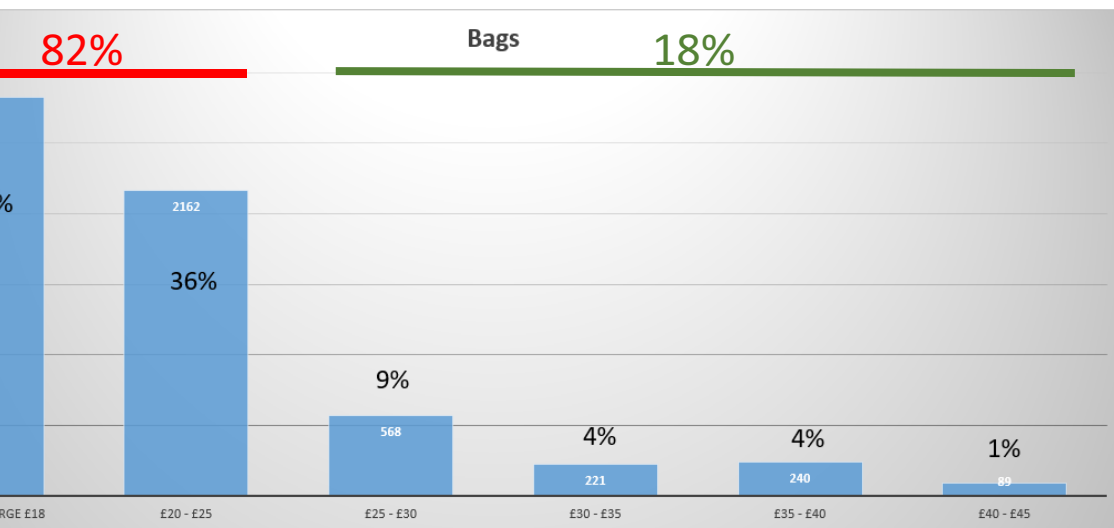
What is the maximum amount you would pay per bin to use the service? *

- Current Charge £18
- £20 - £25
- £25 - £30
- £30 - £35
- £35 - £40
- £40 - £45

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What is the maximum amount you would pay?



Which option would you prefer?

Required

Preferred Option

Your Choice

Of the two options outlined above which would you prefer? *

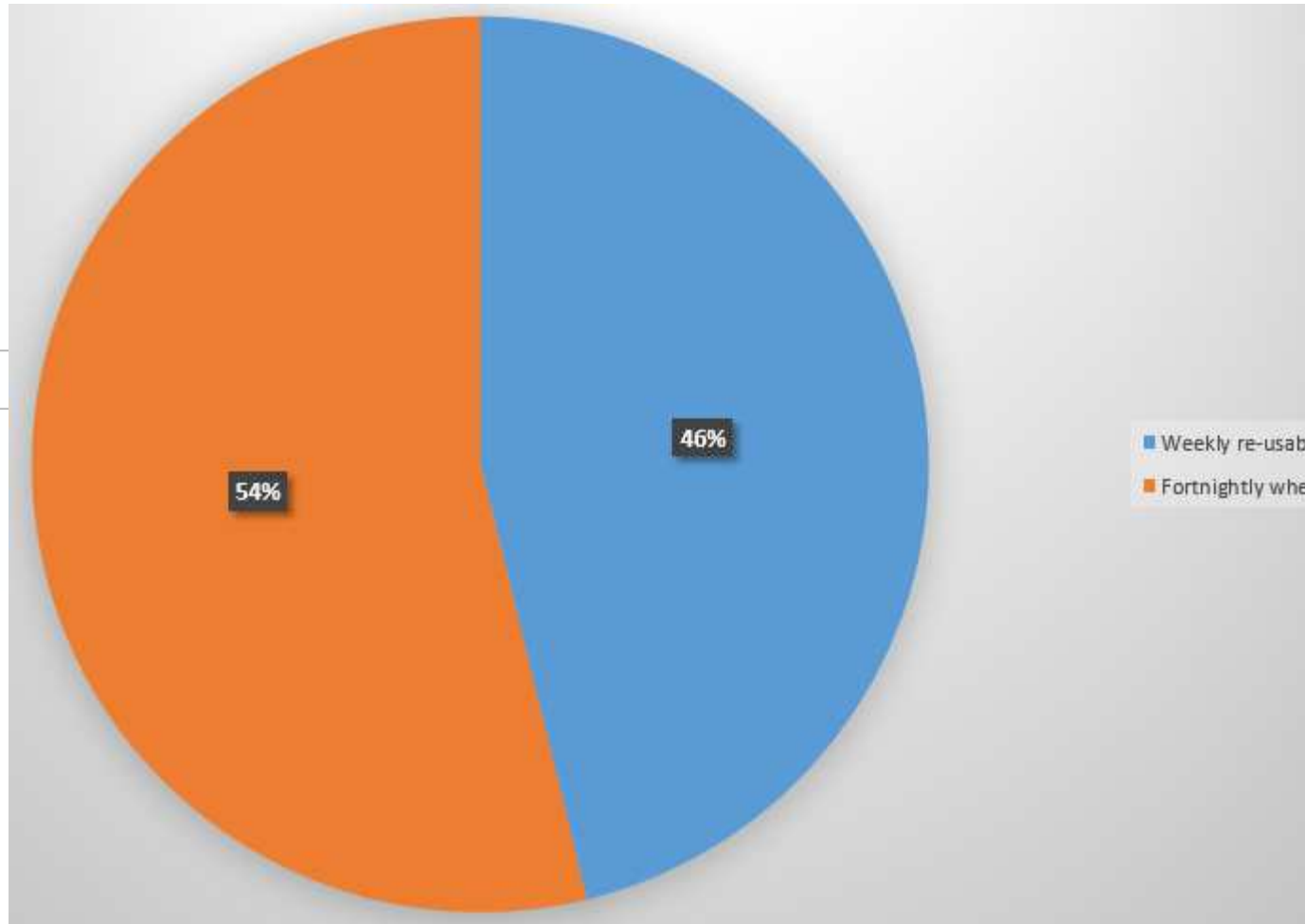
- Weekly re-usable bags
- Fortnightly wheeled bin

Please give reasons for your answer to question 4

Enter your answer

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Submit



Five reasons for your preference...

Why preference towards bags?	Number
Want weekly collection	892
Lack of storage	553
Easier to use	412
Easier to move/manage	291
Don't want to pay more than £18	254
Steps at property	189
Neater, tidier	81
Capacity	54
Terraced property	53
) Environmental reasons	45
) Affordability	31

Why preference towards bins?	Number
1) Easier to use	865
2) Value for money	689
3) Fortnightly collection	534
4) Neater, tidier, don't blow away	339
5) Easier to move/manage	291
6) Better storage	264
7) Capacity	226
8) Environmental reasons	82
9) Affordability	16